

Address Confidentiality Program

The Address Confidentiality Program (ACP) helps victims of domestic violence, sexual assault or stalking keep their new home address safe from their perpetrator after they have left an abusive or dangerous situation. ACP is not a witness protection or a relocation program. Participants are encouraged to use the program as part of a larger overall safety program.

ACP has two basic parts:

1. Provides a substitute address for victims who have moved to a new location unknown to their perpetrator
2. Provides participants with a free first-class confidential mail forwarding service.

Government Agencies



Private Companies



Human Services

If you visit a county assistance office for services such as food stamps or Temporary Assistance for Needy Families (TANF), use your ACP address.



Education

A process to release a student's records without informing the former school district of the ACP participant's whereabouts is provided. School districts need to take care if it is necessary to contact any former school district regarding an ACP student, so this contact does not jeopardize the family's safety.



Transportation

ACP keeps your new address secure for a vehicle registration, title certificate and applying or renewing of title a PA driver's license or a PennDOT identification card.



Courts

If an ACP participant is a victim, witness, plaintiff or defendant involved in an ongoing civil or criminal case, after certification, notice of the ACP participant's substitute address to appropriate court officials in which an ACP participant is a victim, witness, plaintiff or defendant.



State

Participants cannot register to vote at the Pennsylvania Department of Transportation (PennDOT) or with other state agencies. Our program works directly with the county voter registration office. Before an election, ACP participants will receive a ballot and use this ballot to vote. The participant returns the ballot to the director at the county voter registration office.

Employers

More and more employers are acknowledging and accepting the obligation to assure and provide a safe workplace environment by putting into effect domestic and workplace violence policies. Not only do employers have an obligation to respond to their own employees but also to maintain any safety and security measures within a company that offers a service to the public.



Financial Institutions

Banks are required to accept the substitute ACP address. An ACP participant's account profile must indicate the customer's ACP substitute address, including their ACP #. All correspondence, including any potential legal correspondence, must be sent to the customer's substitute address.



Utilities

Many companies work to protect a participant's actual address the best way they can. Utility companies may require your residential address for service. If a participant must have their name on the account, use minimal personal information required to open an account and place additional security settings on the account where possible.



312 participants are registered with ACP

232 children are registered with ACP



www.paacp.pa.gov